

ICG Medical Quality Policy Statement

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ICG Medical is a recruitment company focused on the provision of general and specialist healthcare professionals to public and private healthcare providers.

ICG Medical Aspirations

The ICG Medical aim is to provide customers with high-quality services that Improve Patient Care.

ICG medical accomplishes this goal by listening to customer's needs, translating those needs into customer services and delivering the highest level of customer experience.

The ICG Medical Quality Policy and its Quality Management System strives to deliver continual improvement in the delivery and performance of those services.

ICG Medical is Committed:

- To the health and safety of its people and the patients, communities and societies which they serve.
- To the implementation of its Quality Management System and to abiding by its guidelines.
- To meet the agreed quality standards of its external and internal customers in the delivery of services.
- To comply with applicable laws and company policies, processes and procedures.

ICG Medical Accountabilities:

- Delivering these commitments is the core accountability of the ICG Medical Executive Committee, the Senior Leadership Team, Management and the Staff.
- ICG Medical engages with all people who work with us (staff, partners and suppliers) to support this accountability and to ensure that all people who work with us have the required competency to do so.
- ICG medical consults, listens and respectfully responds to customers, employees, suppliers, regulators and community as input to its aim of delivering a continually improving service.



Adrian Treacy
Chief Executive Officer